

Assoc Bay Area Govt TRIAL1 CONVERSION ISSUE LOG

	Date Added	Source Table	Source Column	Question	Additional information	Status	Priority	Answer	Assigned To	Date Answered	Next Steps
6	3/4/09			What are the POLICIES? POLICY PERIODS?		1 Open	1 High	Use CITY as INSURED. 3 Policies per Insured start with 1986. 3/26 Start PP with 1969/70. 4/2 Fred The policies are as yet undefined, what data items does Valley Oak want? The policy periods will be fiscal year (july to june).			3/27 Wendy is pursuing the best way to handle Plan/Non-Plan membership. <possibly line/subline or LI PLAN / LI NON-PLAN>. 3/31 CA sent WS an example using Policy Type = PLAN/NON PLAN 4/2 PLAN/NONPLAN will be INSURER
10	3/4/09	event	claim_cause	The source descriptions look like INCIDENT_TYPE. Please confirm.	please see tab 10-Incident-Type	1 Open	1 High		Wendy		
22	3/5/09	all		GENERAL CONVERSION QUESTION: Seeking rule to determine when data integrity is considered bad and whether the data should be converted. For instance, the claim comment field is populated in only 45 claim rows (17,199 comment fields are empty). Will the client agree that <in general> this kind of data can be ignored and is not expected to be converted?		1 Open	1 High	3/12/09 Wendy will supply the RM SOURCE MASTER mapping document to the client at the appropriate time. The client will go through the list and provide Cyndra with the additional mapping required with enough time to add the additional mapping prior to the TRIAL DELIVERY.	Wendy		
42	3/9/09			Does the client expect SUBROGATION conversion? If so, request source table information. (specific claim number that was litigated would be helpful.)		1 Open	1 High		Wendy		
43	3/9/09	funds, funds_trans_split	reserve_type_code, trans_type_code, collection_flag	REQUEST for RESERVE/PAYMENT_TRANSACTION Map. What are the RESERVE BUCKETS?	see tab 43-Pay-Res-Map	1 Open	1 High				3/27 CA will move forward to convert AS IS in the source data.
45	3/9/09	Test report Actuary 2 GL for IVOS in domtest data base.xls, funds, funds_trans_split		RAW SOURCE DATA EXISTS but is not found in BALANCE REPORT. Please advise. <see tab 45-Financial-Imbalance>		1 Open	1 High		Wendy		
46	3/9/09	payment	amount	COLLECTIONS (IVOS term = "RECOVERIES"): Should the amount be converted: 1. AS IS 2. NEGATIVE Amount? OR 3) OPPOSITE SIGN of raw source data Amount?		1 Open	1 High		Wendy		
48	3/9/09	Test report Actuary 2 GL for IVOS in domtest data base.xls, funds, funds_trans_split	PAYMENT	Unable to reach Balance between BALANCE REPORT and RAW SOURCE PAYMENT data. Request discussion.		1 Open	1 High		Wendy		
50	3/9/09	reserve_history	reserve_Type_code	Please provide a map between TOBE IVOS reserve and raw source reserve data.	Please refer to tab 50 Reserve-Map	1 Open	1 High		Wendy		
52	3/10/09	funds	status_code	How will this field affect conversion of payment data? & Balance Report?	478 Hold 479 Released 1054 Printed 5853 Insufficient Funds	1 Open	1 High	3/30 Fred is pursuing this field and how it is counted in the balance report.	Wendy		
53	3/10/09	funds		Unique CHECK NUMBER is needed for payments by bank account. Seeking source field for check_number.	If no source field exists, propose to use: trans_id (link between funds & funds_trans_split tables)	1 Open	1 High		Wendy		

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54	3/11/09	Test report Actuary 2 GL for IVOS in dorntest data base.xls, funds		Consider Claim Numbers: PD060207, AU060366. Is it possible that changes were made in the raw source Financial data that are not reflected in the BALANCE REPORT?	Another way to make the same point is: Are we positive that the BALANCE REPORT "date" filter is exactly the same as the TRIAL datacut?	1 Open	1 High		Wendy		
55	3/11/09	Test report Actuary 2 GL for IVOS in dorntest data base.xls, reserve_history	RESERVE	Report Column Header: RESERVE --> OOB (out of balance) RESERVE records exist (less than 100) when comparing to raw source data. Request client review particular claims in RiskMaster to validate the Balance Report values.	please see tab 55-OOB-RESERVE for detail	1 Open	1 High		Wendy		
62	3/16/09	wpa_diary_entry	all	Does the client expect DIARY conversion? (standard conversion is normally for OPEN claims only containing OPEN diaries). If so, request discussion to help provide clues as to how RM stores diary records. Have the DIARY TYPES been established? If so please provide with associated mapping for conversion. (Also please see Spinoff #64)	Please see tab 62-Diary-Examples	1 Open	2 Med		Wendy		
24	3/5/09	claim	method_closed_code	Propose to map as LITIGATION_RESULT. If incorrect, please advise.	see tab 24-Method-Closed	1 Open	2 Med		Wendy		
25	3/5/09	claim	service_code	Service_Code: Please ask the client how this is used to aid in making the appropriate mapping decision. (in past conversion, the EXCESS REPORTABLE flag was checked). (See COL F for code_id, description, claim count)	5844 CLAIM --> 7,818 5843 INCIDENT ONLY --> 852 5845 INPUT ONLY-HANDLED BY CITY --> 30 <empty> --> 8,544	1 Open	2 Med		Wendy		
28	3/5/09	event	state_id	If the accident state is empty, does the client want to default to CA? Or leave empty? (see state, count in COL F)	Alberta --> 1 British Columbia --> 1 California --> 10,028 New York --> 1 Ontario --> 1 South Carolina --> 2 Utah --> 1 Virginia --> 11 [empty] -->353	1 Open	2 Med		Wendy		
29	3/5/09	event	primary_loc_code, location_type_code	The information in these 2 fields seem similar. Please provide information as to how this data is used. Propose Map: Incident tab -->Label Address Location (claim.incident_location_desc)	If agreed --> when both are populated -- concatenate? If incorrect, please advise.	1 Open	2 Med		Wendy		
39	3/9/09	defendant	all	12 rows from defendant table link back to claim -- Convert?		1 Open	2 Med		Wendy		
40	3/9/09	claim_x_litigation		Does the client expect LITIGATION conversion? If so, request general discussion regarding the data in this table.	Perhaps a WEBEX session might be useful in making accurate mapping decisions.	1 Open	2 Med		Wendy		
44	3/9/09	Test report Actuary 2 GL for IVOS in dorntest data base.xls		The report seems to be at the CLAIM level. A nice to have would be at the CLAIMANT level. Is that possible?		1 Open	2 Med		Wendy		
51	3/10/09	funds_trans_split	ctl_number	Control Number -- convert? If so, how is it used? <no nulls>		1 Open	2 Med		Wendy		

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56	3/12/09	reserve_history	dtm_rcd_added	TIMESTAMP error --> TIME > 60 secs. PROPOSE convert DATE w/out TIME for these particular records?	Total of 252 records -- reason = 'From DDS Payment' all occurred on 11/23/1999 --> 19991123126131,	1 Open	2 Med		Wendy		
58	3/16/09	entity	phone1,phone2	Is phone1 the HOME or WORK phone number?	Sample Claim: GL051673 Phone1 = 7072580280; Phone2 = 7077460750	1 Open	2 Med		Wendy		
59	3/16/09	entity	first, last name	Name Conversion: "company" (or ENTITY) names can be distinguished from "individual" (first, middle, last name). Seeking a source to distinguish an ENTITY name from an INDIVIDUAL.	PROPOSAL: if first name is empty then ENTITY otherwise INDIVIDUAL	1 Open	2 Med		Wendy		
60	3/16/09	claim_x_litigation	co_attorney_eid	LITIGATED CLAIM CONVERSION: In RM, is there a way to distinguish Attorney Types --> Defendant, Plaintiff, etc? If so, request a claim number with this information in order to find the source for the attorney types (IVOS --> LITIGATION_VENDOR type).		1 Open	2 Med		Wendy		
61	3/16/09	claim_status_hist	all	Does the client expect claim status history conversion? If so, propose a single notepad to hold all the associated rows per claim. The format would contain the STATUS (like OPEN/CLOSED) and the associated date, next line in the notepad the next status/date...etc		1 Open	2 Med		Wendy		
64	3/16/09	wpa_diary_entry	priority	What are the DIARY descriptions for PRIORITY? (codes include 1,2,3 but does not link back to the codes table)	<Low, Medium, High> or <High, Medium, Low>?	1 Open	2 Med		Wendy		
68	3/30/09	event		JURISDICTION: does this correspond to the event state? Or do all default to California?	Samples: GL056565 = Vermont, AU054306 = South Carolina, AU055115 = British Columbia, GL054027 = Ontario	1 Open	2 Med		Wendy		
23	3/5/09	claim	file_number	Please ask the client how the data in this field is used (seems to be free text). Possibly map into CLAIM.FILE_LOCATION_BOX_NUMBER(?)	see tab 23-File-Number	1 Open	3 Low		Wendy		
26	3/5/09	claim	est_collection	ESTIMATED COLLECTION: does the client want this information converted? If so, request help in mapping this data.		1 Open	3 Low	4/2 Fred This field has been customized by ABAG to store the deductible amount in effect at the time the claim was opened.	Cyndra		4/2 Cyndra to find a place to convert this data
27	3/5/09	event	event_type_code	DNC <do not convert>? If not, please advise.	0 --> 9,822 2316 Property Loss --> 3 2321 General Liability --> 16 3268 NA --> 25,729	1 Open	3 Low		Wendy		
30	3/5/09	event	on_premise_flag	Data contains either 0 or -1. Conversion can check flag for: INCIDENT --> On Insured Premises. Which one means On Insured Premises?	If incorrect, please advise.	1 Open	3 Low		Wendy		
31	3/5/09	event	no_of_injuries	Convert? If so, please provide more information about how this field is used in order to make the appropriate mapping decision.		1 Open	3 Low		Wendy		

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14	3/4/09	Test report Actuary 2 GL for IVOS in domtest data base.xls	INCURRED	BALANCE RPT: Please have the client confirm that the column named INCURRED = Reserve + (PAID - COLLECTION). If not, please provide correct formula.		2 Closed		4/02/2009 Confirmed			
17	3/4/09	Test report Actuary 2 GL for IVOS in domtest data base.xls	TOTAL CLAIMS (excel column C)	BAL RPT: Looks like mislabeled header - please confirm this is the CLAIM NUMBER. (TOTAL CLAIMS is also excel header COLUMN F)		2 Closed		4/02/2009 Confirmed			
63	3/16/09	adjust_dated_text	text_type_code	What are the "to-be" NOTEPAD TYPES? How will they map to the existing RM types?	Please see tab 63-Notepad-Types	2 Closed		Will covert using Option 1 on the tab 63-Notepad Types			
1	3/4/09	claim, event, entity	added_by_user, updated_by_user	Will the client be providing iVOS LOGIN list? If so, please provide a list of LOGIN, 1st/Last Name. (LOGIN can be up to 40 characters in length)	Please see tab 1-LOGIN - how will the existing raw source user login map to the iVOS LOGIN?	2 Closed		3/18 Fred emailed Cyndra VOUsers.xls file 4/2 FRED Provided. It is assumed that the iVOS software will allow users to create more.		3/18/09	Build PL_USR table and Map the converted data
2	3/4/09	claim_adjuster, entity	first, last name	Please provide a list of EXAMINERS. (examiner code can be up to 10 characters in length). Will there be a conversion from existing ADJUSTER data? If so, how will it map?	see tab 2-Adjuster-Map for raw source data	2 Closed		3/18 Fred's VOUsers.xls file identifies the EXAMINER. Do not use ADJUSTER table links. 4/2 Fred Provided. Still unknown: how will the examiners be mapped to the iVOS equivalent of the RM entity table. (To be answered by Valley Oak).		3/18/09	see spinoff issue #67
4	3/4/09	funds	account_id	Will there be a real Bank Account for conversion? If so, please provide.	21 distinct account_ids - unable to locate descriptions from the raw source payment data	2 Closed		1 bank account 4/2 Fred Yes. Specifically, what information do you need? (To be answered by Valley Oak).		3/10/09	Converted payments will be tied to this bank account.
5	3/4/09			Please provide INSURED/INSURER information.		2 Closed		3/12/09 CITIES are the INSURED. 1 INSURER - ABAG. 4/2 Fred Not sure what Valley Oak wants. Plan Corp.is the insurer, the entities at the dept. level in the org hierarchy are the the insured. Please explain if this is not enough information.		3/12/09	3/12/09 Cyndra built these reference tables in iVOS 4/2 2 Insurers PLAN/NONPLAN
7	3/4/09	fiscal_year		Build fiscal year identical to existing? (7/1 to 6/30)		2 Closed		4/2 Fred Yes		3/12/09	Client confirmed 7/1 - 6/30 (same as policy periods.)
8	3/4/09	org_heirarchy	all	ORG Structure is tied together at the CLAIM level in iVOS. If the ORG structure is to be newly created then conversion will need some kind of map to tie a CLAIM to the new ORG Structure.	for existing RM org structure -- please see tab 8-Org-Heirarchy	2 Closed				3/27/09	Each city will be an Org-Group. Each Org-Group will contain 18 Org1 Levels. With associated ORG2 levels. See Proposed Org Heirarchy.xls
9	3/4/09			What are the claimant types? What is the source for determining raw source claim data claimant type?	please refer to issue21	2 Closed		3/27 Angela emailed Claim Types. Question: expecting GL, Property, Auto. The list contains GL and Property. Verbal from Angela: ABAGP, AU are AUTO. GL, AL, EB, EO, EPL, PI, XL are GL; PD, PP are Property. 4/2 Fred disregard	Angela		3/31 Cyndra re-worked the Claimant Type conversion which also meant re-working Policy assignments. 4/2 Rework 3 Insurance Types

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11	3/4/09	pi_x_body_part		Will there be a BODY_PART conversion? If so, please confirm with the client that the "TOBE" body_part drop down will come from the raw source list. If not, please provide	please see tab 11-Body-Part	2 Closed		CA 3/05 There should be no BODY_PART conversion with GL.		3/5/09	
12	3/4/09	PI_X_xxxx	all	DNC <do not convert> the information in the following tables that link to PERSON_INVOLVED through EVENT: PI_X_injury (10 rows), PI_X_diagnosis (7 rows), PI_X_hospital (7 rows), PI_X_physician (7 rows), PI_X_restrict (0 rows), PI_X_treatment (7 rows), PI_X_work_loss (0 rows) -- Please confirm.	These tables link to event through PERSON_INVOLVED (581 rows total)	2 Closed		DNC		3/12/09	n/a
13	3/4/09			Will we be converting into CLASS_CODE and OCCUPATION? If so, what is the source for this conversion?		2 Closed		Client confirmed no conversion.		3/12/09	n/a
15	3/4/09	Test report Actuary 2 GL for IVOS in dorntest data base.xls	CLAIM STATUS	BAL RPT: Please provide description for CLAIM STATUS: CL, OL	Please confirm O OPEN, C CLOSED, RO REOPEN, R REOPEN, RC RECLOSED (means CLOSED). If incorrect, please provide correction.	2 Closed		CA 3/5/09 Source is claim_status_code. See Issue 19. CL -->6094, OL -->2433		3/5/09	
16	3/4/09	Test report Actuary 2 GL for IVOS in dorntest data base.xls	CLOSED_CLAIMS	BAL RPT: Values are 1 or 0 - what do each indicate?		2 Closed		4/2 Fred As a general rule, Riskmaster uses flags -1 and 0, where -1 = TRUE and 0 = FALSE	Fred	4/2/09	CA: compare Bal Rpt against raw source claim data to ensure data integrity for this field
18	3/5/09	claim	line_of_bus_code	Does this field indicate the claims that are to be converted? If so, convert only General Claims (241)? If incorrect, please provide more information. (see tab 18-Line-Bus for sample claim numbers)	241 General Claims --> 17,234 243 Workers' Compensation --> 9 242 Vehicle Accident Claims --> 1	2 Closed		3/12/09 Fred is going to get back to Cyndra on this one. 3/31 DO NOT CONVERT: The Claim Type and Line of Business are incorrect. 4/2 Fred All claims not general claims have been modified or removed. See tab 18-Line-Bus		3/31/09	n/a
19	3/5/09	claim	claim_status_code	For conversion, should this field drive the CLAIM_STATUS which will be either OPEN, RE-OPEN, or CLOSED? If not, please provide more information.	11 Closed --> Closed 6094 Closed Litigated --> CLOSED 10 Open --> OPEN 2433 Open Litigated --> OPEN 1732 Reopened --> REOPEN 1733 Reopened, Closed --> CLOSED	2 Closed		3/12/09 We will use LITIGATION STATUS to indicate "Open/Closed Litigated".		3/12/09	Conversion will map 2433 Open Litigated, 6034 Closed Litigated into litigation_status.
20	3/5/09	claim	claim_number	Seeking confirmation that multiple claimants per claim are being identified correctly for conversion: Please ask the client if they are expecting more than 3 claims that contain multiple claimants. To locate multiple claimants per claim, group by claim number from the claim table. If this is incorrect, please provide more information.	Raw source data contains 3 claims associated with multiple events - how does this work? ABAG1045, EVABAG1015 ABAG1045, EVABAG1045 ABAG5400, EV2000050083 ABAG5400, EVABAG5400 ABAG805, EVABAG1164 ABAG805, EVABAG805	2 Closed		Cyndra closed: table analysis discovery that multiple claimants are identified via CLAIMANT table. The identified claim_numbers might be bad data(?). 4/2 Fred The claim numbers repeated are a mistake. Will need to resolve. The answer is: one ABAG1045 is actually ABAG1015 one ABAG5400 is actually PD050111 one ABAG805 is actually ABAG1164 Fixed in Riskmaster		3/12/09	

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21	3/5/09	claim	claim_type_code	Spinoff #9: Seeking source for Claimant Types - please see tab 21-Claim-Type		2 Closed		4/2 Fred Resolved by email of 3/27/09 from Angela with attachment document listing claim types?? Do we now need to map existing claim types to these?		3/23/09	3/27 Cyndra to apply Angela's claim number algorithm to determine claimant_type
32	3/5/09	event, claim	dtm_rcd_added	Both tables contain DATE ADDED: please advise which would be CLAIM.ADD_DATE, CLAIMANT.ADD_DATE		2 Closed		3/12/09 Fred will send Cyndra a list of source date fields for incident_date, reported_date, & "the other date - missed the name of the field".		3/31/09	used event.add_date as claim.add_date and claim update for claim.edit_date.
33	3/6/09	various		Does the client expect conversion from the following tables: rebill, invoice/invoice_detail, sav_invoice, losseng_XXX_NN, document/document_attach	If so, request discussion as to the kinds of information inside of these tables.	2 Closed		3/12/09 DNC these tables		3/12/09	n/1
34	3/6/09	event		35,570 total rows to which 17,243 connect to a claim. Please confirm the client agrees that conversion should ignore the rows not connected to the claim table.	Another way to make this same point is: The CLAIM table is the "base" table for conversion --> Does the client agree?	2 Closed		Events w/out claims for the TRIAL will not be converted. The client will clean these up for the FINAL so that claim records do exist.		3/12/09	This does not affect conversion because of the join onto the claim table. Client clean up in RiskMaster prior to the FINAL dataset.
35	3/6/09	claimant	claimant_type_code	Unsure how the client uses the information contained within this field. (see tab 35-Claimant-Type)		2 Closed		DNC as per Angela		3/12/09	
36	3/9/09	claim, event	event_number	Claim Number: 'GG1999049564', Event_ID = 49564 (event number blank) has no related record in EVENT.	The client may want to clean up in their own db prior to the Final if this claim is to be converted.	2 Closed				4/2/09	Convert AS IS
37	3/9/09	claim, event, claimant	claimant	Expectation that all claims would exist in the CLAIMANT table: 17 Claim_ID have no link in the CLAIMANT table	please see tab 37-Missing-Claimant	2 Closed		4/2 Fred Most have been fixed, see tab '37-missing-claimant'		4/2/09	Since Name comes from claimant, a "derived" name will be delivered for Trial. Last Name = 'Unknown', First = Claim Number
38	3/9/09	claim	claim_number	Can a single claim be associated with multiple Events? If not --> see examples in COL F for the 3 claims that do. If so, request more information.	Raw source data contains 3 claims associated with multiple events: ABAG1045, EVABAG1015 ABAG1045, EVABAG1045 ABAG5400, EV2000050083 ABAG5400, EVABAG5400 ABAG805, EVABAG1164 ABAG805, EVABAG805	2 Closed		4/2 Fred Solved. See answer to line 20		4/2/09	Convert AS IS for Trial delivery.
41	3/9/09	various		Request client confirm the list of source tables expected to be converted. See tab 41-Convert-Tables		2 Closed			Cyndra	3/27/09	
47	3/9/09	funds	payment_flag, collection_flag, void_flag, precheck_flag	Seeking relationship between the flag fields within the FUNDS table. Please refer to tab 47-Funds-Flags.		2 Closed				3/31/09	
49	3/9/09	reserve_current		In past RiskMaster conversions, the data in RESERVE_CURRENT was not converted. Please confirm.		2 Closed					Conversion will use reserve_history.
57	3/13/09	event	date_of_event	21 claims are linked to a DATE OF EVENT that is earlier than the POLICY PERIOD (PP year starts at 1986). The earliest Date of Event = 1971. Seeking guidance as to how the client would like to handle these records.	please see tab 57-DateOfEvent	2 Closed				3/26/09	CA created PP starting 1969/70.

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65	3/18/09	claim, adjuster		Should ALL claims convert with an EXAMINER? 1,003 Claims have no Adjuster -->no link into the adjuster table. The majority have incident date before 2000. Please ask the client if they prefer to leave the EXAMINER empty? Or use convert examiner: CONVRM?	Sample Claim Numbers: GL057701, AU056763, ABAG8288	2 Closed		assign to CONVRM		3/30/09	
66	3/18/09	VOUsers.xls	all	Will the USER spreadsheet FRED emailed to Cyndra be provided with the FINAL datacut?		2 Closed		03/18 Fred wrote: This file should be good for the final conversion. There will be no new examiners between now and then (barring unforeseen circumstances). So mapping anyone not included in this file to CONVRM should be OK.	Fred	3/19/09	Cyndra will deflect orphaned uses/examiners to CONVRM.
67	3/29/09	VOUsers.xls, claim, event	added_by_user, updated_by_user	SpinOff#2: The VOUSERS.XLS provided the TOBE set up. Next Question: seeking source field for assigning the EXAMINER.	Please provide from RM the Examiner <Adjuster>: GL060447, GL060274, GL060187	2 Closed		<p>Conversion Issue #2 can now be CLOSED.</p> <p>2. Regarding iVOS Trial Conversion delivery to ABAG: both ACTIVE/INACTIVE Adjuster/Examiners will be converted (for instance "Kyle Crawfors")</p> <p>3. RiskMaster Entity table is being cleansed currently on your end. ADJUSTER EILEEN may have 3 records in the RM ENTITY table. The cleansing you are completing means the FINAL RM data delivery will contain only 1 record for ADJUSTER EILEEN. I asked you about the table CLAIM_ADJUSTER codes and how that would impact the integrity links between the 2 tables. You confirmed that the ADJUSTER link would be updated to properly reflect the correct corresponding ENTITY. We agreed that the Adjuster-to-Examiner map I have already completed (a different approach of accomplishing your end goal of cleansing) will not be adversely impacted as long as I have at least 1 of the existing</p>		3/27/09	Fred will apply his cleansing of the Entity table. Cyndra's repeatable process needs no change.